

Overview and functions of Operating Department

On an average daily 17 number of freight trains are being run on Konkan railway. The originating loading during the year 2024-25 was 2.478 Million Tonnes. The major commodities loaded are Fertilizer, Petroleum products, Container, Coal, Bauxite and trucks in Roll "ON"-Roll "OFF" service. Inward traffic is mostly Food grains, Cement, Fertilizer, Container, Industrial salt and Imported Coal. Moreover 51 pairs of Mail/Express and 04 pairs of passenger trains were run on Konkan railway. Madgaon is a major passenger terminal. Trains also originate from Ratnagiri, Sawantwadi, Karmali, Karwar and Murdeshwar stations.

Operating department functions in two tier system:-

(i) At corporate office level

(ii) At regional office level.

While the train operations are controlled from corporate office through control office, the field work is done at the regional level. The areas of Operating Department can be classified as below:

I Freight Operation:-

1. Running of freight trains.
2. Loading of goods.
3. Unloading of goods.
4. Terminal management.
5. Crew management.
6. Granting traffic blocks to various departments for assets maintenance, running of material train

II Passenger Operation:-

1. Running of Mail / Express, Passenger trains (Including movement of FTR coaches/ trains and POH coaches to workshop)
2. Time tabling of Mail/Express, Passenger trains

3. Initiating proposals for introduction of new trains, increase in frequency, extension of trains etc.
4. Processing halt proposals.
5. Augmentation of trains with coaches.
6. Running of Holiday Specials.
7. Replies to grievances.
8. Disaster Management.

III Planning:-

1. Planning traffic facility works.
2. Planning of Infrastructure and Throughput enhancement works for meeting additional traffic requirement
3. Planning of Passenger and Freight Terminals.

Updated 31/08/2025